



SCHONBERG CARE

March 12, 2020

Dear Residents and Families of our Schonberg Care communities:

There is no higher priority to our entire Schonberg Care team than the safety and well-being of our residents, team members, and their families.

We continue to be vigilant regarding the COVID-19 virus issue. Our infection control protocols are in full force. Our staff is well-trained and continues to take the precautionary measures recommended by the CDC and local authorities, including regular hand washing, sanitizing, and surface cleaning. That said, until the threat of the COVID-19 virus has passed, we have determined to further increase our efforts to protect our residents.

Effective today, all Schonberg Care communities will restrict visitors and vendor access unless the visit is due to an end of life situation or is essential for the resident's physical or emotional well-being and care. We understand that at first blush this policy may be troublesome for some family members; we look forward to discussing it with anyone who has any questions or concerns. We understand that staying in touch with your loved ones is important so we will be keeping the lines of communication open and facilitating calls with family members as much as possible. We believe, however, that following the CDC's guidelines is the best course of action as we all continue to learn more about COVID-19 and its spread.

Also, today, the below five screening guidelines for determining whether an individual should be refused entry to any of our communities go into effect. Any "Yes" answer will result in being excluded:


1. Do you have signs or symptoms of a respiratory infection, such as fever of 100.4 or greater, cough, shortness of breath or sore throat? (All visitors and staff will have their temperature checked prior to being allowed entry. If an individual's temperature is 100.4 degrees or above, he/she will be denied entry).
2. In the last 14 days, have you had contact with someone with a confirmed diagnosis of COVID-19, or under investigation for COVID-19, or are ill with a respiratory illness?
3. Have you had any international travel within the last 14 days to countries with sustained community transmission? For updated information on affected countries visit:
<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
4. Travel on a cruise ship within the last 14 days?
5. Residing in a community where community-based spread of COVID-19 is occurring?

We are also cancelling all large group activities, congregations, and outside-the-building trips for the time being.

This is an unprecedented situation for all of us and one that will most likely result in continued updated guidance from the CDC and our local authorities. We will continue our efforts to comply with their recommendations and those of other relevant health care professionals to best ensure that our residents remain healthy and safe.

Once again, thank you in advance for your understanding and cooperation.

Sincerely,



Mike Schonberg
President